



Greater Manchester Association of
Clinical Commissioning Groups

Trafford Locality Plan

Trafford Future Operating Model (FOM)

- Trafford's vision

'A fully integrated and efficient health and social care system, which has the people of Trafford at its heart'

- Overarching Principles:
 - *Enabling the borough and the residents of the future to thrive*
 - *Agreed focus on shared outcomes which benefit the people of Trafford*
 - *Shared vision across all stakeholders*
 - *Integrated 'Trafford Community' Offer*
 - *Key partners involved in all who can contribute to key outcomes*
 - *Grow the number of Partners to the FOM as required to deliver the vision*
 - *Focus on shared outcomes not those of individual organisations or individuals*
 - *No one held back, no one left behind*
 - *Confidence in our differences*

The four planks

The Locality Plan will set out the main areas for transformation across the health social care system and how it will change by 2020.

Trafford has a strategic vision to have a whole system approach to make best use of the Trafford pound.

There are four main planks to the Trafford strategy:

1. The Trafford Care Co-ordination Centre creates an integrated IT and clinical system which offers whole system wide change;
2. Integration of Health and Social Care Commissioning;
3. Integration of Health & Social Care Provision;
4. Complete redesign of Primary Care (New Models of Care);

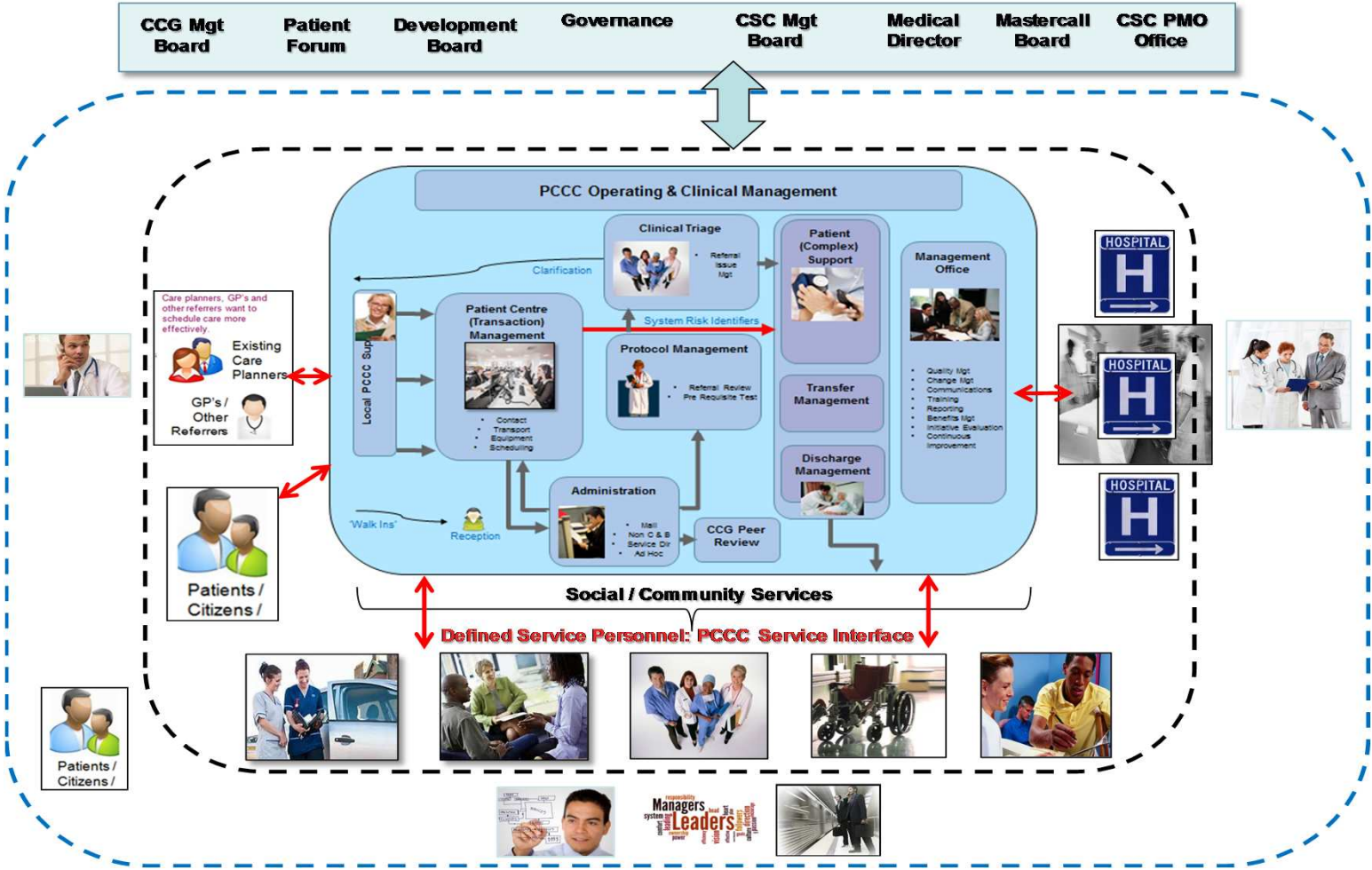
Plank 1: TCCC

The Trafford Care Coordination Centre (TCCC) has been designed to deliver multiple solutions to the challenges associated with effectively delivering integrated care in;

- Maximising the use of services, reduction in variation;
- Cutting down on waste (effectively managing supply and demand);
- Seamless delivery of services to patients;
- Developing a new, innovative, system wide approach to commissioning, and
- Replication

The service also has a full multi-disciplinary team in place who support clinicians and patients to ensure we maximise every patient contact to give the best clinical and patient satisfaction outcomes.

Plank 1: TCCC Model

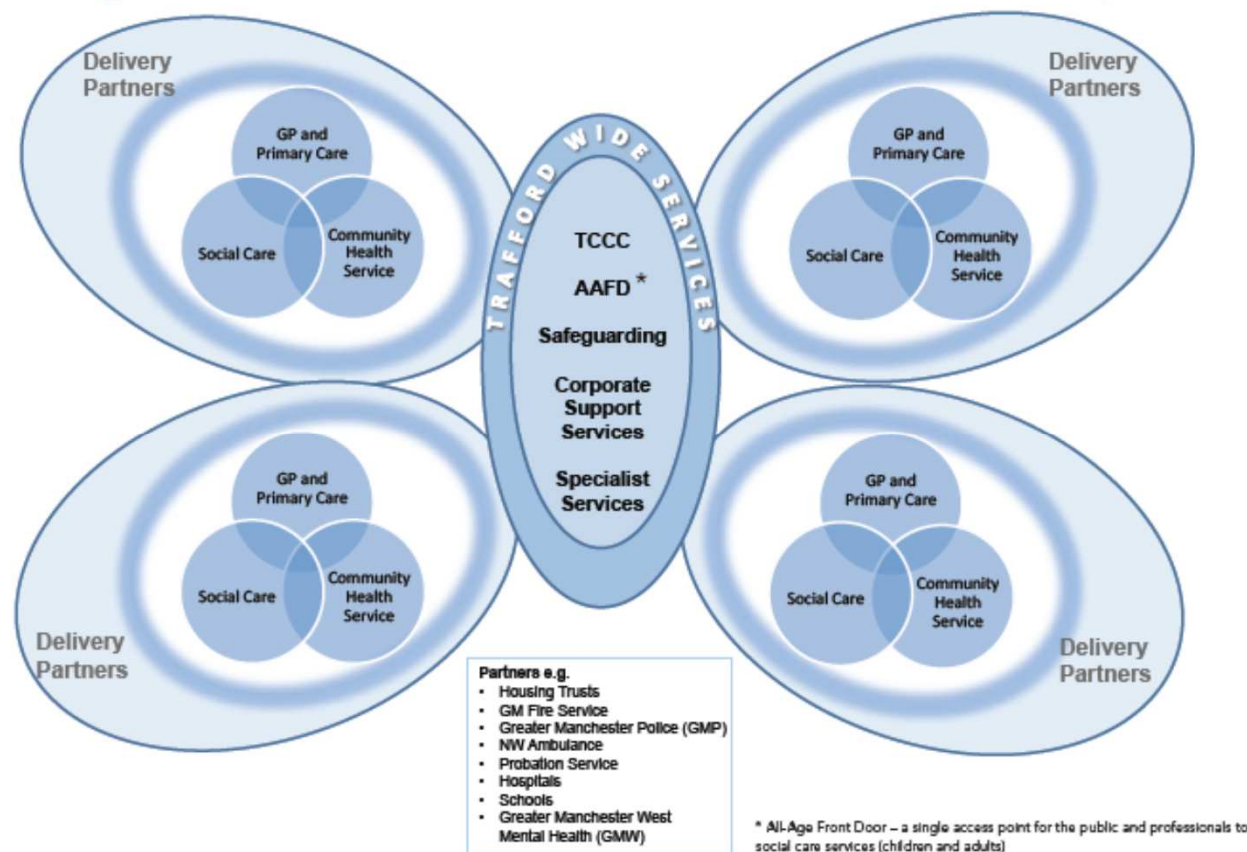


Plank 2: Integration of Health & Social Care Commissioning

Development of a integrated health and social care function

- New skills required for intelligent commissioning;
- Use of real time data for commissioning decisions;
- Integration of workforce

Plank 3: Integration of Health & Social Care Delivery



Out of Hospital services provided over 4 neighbourhood sites; north, south, central and west fully aligned to the TCCC:

- Health & Social Care Teams working closely with local GPs to ensure area needs are met

- Core services to include District Nursing, Specialist Palliative Care, Physiotherapy and a range of other facilities
- Allows for Integrated Care Pathways, Shared Case Management, IT Systems and processes

Plank 4: Primary Care - Principles of New Model

- Single system company format
- Stakeholder ownership
- Incentivisation
- Improved quality through local standards (QOF)
- Improved outcomes by agreed local operating procedures
- Performance management system in place
- Focus on staff retention/working environment – through flexibility, changes in responsibility and support through large team approach, portfolio working/developing nurturing skills
- Estates consolidation into integrated hubs with community services
- Back office centralisation

Next Steps

Locality working with Deloitte;

- Identification and quantification of locality financial gap
- Interview of organisational Trafford stakeholders
- Operating Models drafted
- Visioning Workshop
- Application to the GM Transformation Fund

Working towards considering a single organisational form